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# SOCIAL MEDIA FOR TRANSPARENCY ACCOUNTABILITY OPENNESS AND ANTI CORRUPTION

## Content

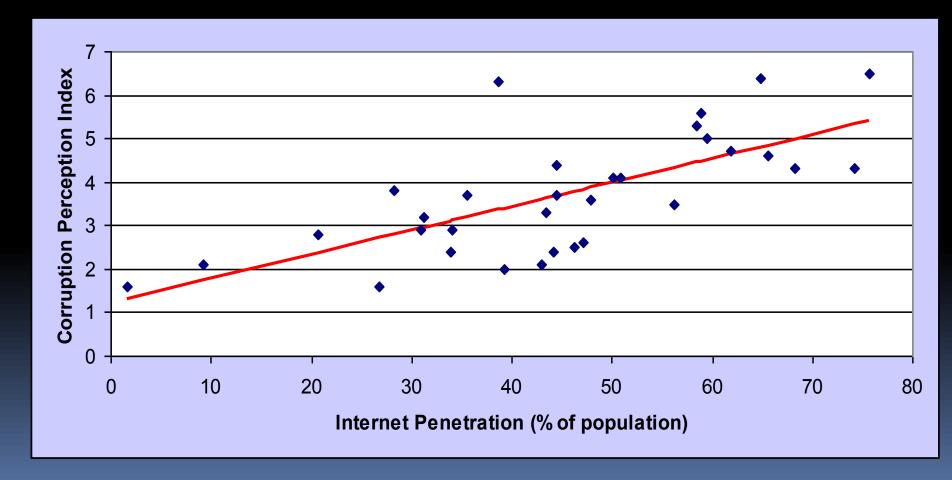
- The context
- Present some examples of social media for anti corruption
- UNDP window of opportunities and examples

## Context ECIS region

- High levels of corruption Low levels of civil society participation and engagement – lack of vertical accountability
- Geneva Declaration of Principles and the Tunis commitment (2003)
- Open Government Partnership (2011) (17 countries in the region)
- UNCAC
- Access to information laws
- Social media for transparency and anti corruption being promoted and utilized by citizens in many countries of the region

## Internet penetration - perception of corruption

ECIS region



## Definitions

 Open government: bridging the gap between citizens and public services (communication – transparency – participation beyond elections)

Open data: tool, making data available – usable

 Social media: technology for social interaction (information sharing – crowdsourcing) 1. Examples: open data, information and participation

Α

А

sei in: Innovazione > Open Data > Bilanci comunali









### Open Data

#### Assessorato all'Innovazione

. L'open data del Comune di Udine

- · Bilanci comunali
- Referendum 2011
- Catalogo dati
   Ambiente ed Energia
- Rassegna stampa e link utili

Il Comune di Udine pubblica una prima serie di dati sull'entrata e sulla spesa del Bilancio dell'Ente in formato elaborabile.

I dati consentono di seguire l'evoluzione degli stanziamenti e degli impegni/accertamenti del bilancio comunale, secondo la natura economica della spesa (Titolo-Intervento) secondo la fonte e tipologia di entrata (Titolo-Categoria-Risorsa) e secondo la finalità delle politiche pubbliche (Programmi). Per quest'ultimo aspetto si precisa che sono intervenute, nel periodo, alcune revisioni classificatorie.

I dati diffusi riguardano bilanci e rendiconti comunali a partire dall'anno 2008 e verranno aggiornati a seguito dell'approvazione del Bilancio di Previsione e del Rendiconto.

Per visualizzare il trend di entrata/spesa si propone una sintesi grafica delle macroaree di bilancio (Titolo-Categorie/Funzioni).

Bilancio di Previsione Spesa	2008	2009	2010	2011	sintesi grafica
Bilancio di Previsione Spesa (per Programmi)	2008	2009	2010	2011	/
Bilancio di Previsione Entrate	2008	2009	2010	2011	sintesi grafica
Bilancio Consuntivo Spesa	2008	2009	2010		sintesi grafica
Bilancio Consuntivo Spesa (per Programmi)	2008	2009	2010		
Bilancio Consuntivo Entrate	2008	2009	2010		sintesi grafica

### Bilancio di Previsione 2010 - Spesa

INTERVENTO 2 - ACQUESTO DE BENEDE CONSUMO E/O

INTERVENTO 3 - PRESTAZIONI SERVIZI

INTERVENTO E . TRACCEDIMENTI

INTERVENTO 4 - UTILIZZO DI BENI DI TERZI

MATERIE PRIME

File Stromenti Guida

 O → Q → T = C × O × D M × D M → A → M → B → OGGETTO PREVISIONE ATTUALE 2009 PREVISIONE INIZIALE 2010 TITOLO I SPESE CORRENTI 119.090.040.67 125.050.995.00 FUNZIONE 1 - FUNZIONI GENERALI DI AMMINISTRAZIONE. DI GESTIONE E DI CONTROLLO 32,696,515,31 27.967.052.00 SERVIZIO 1 - ORGANI ISTITUZIONALI, PARTECIPAZIONE E DECENTRAMENTO 2.417.001.00 2.231.715,00 INTERVENTO 1 - PERSONALE 809 500,00 750.430,00 INTERVENTO 2 - ACQUESTO DI BENI DI CONSUMO E/O MATERIE PRIME 10.000,00 5.000,00 INTERVENTO 3 - PRESTAZIONI SERVIZI 1.316.821.00 1.236.800.00 INTERVENTO 4 - UTILIZZO DI BENI DI TERZI 69.000,00 70.200,00 INTERVENTO 5 - TRASFERIMENTI 63,750,00 63 600,00 INTERVENTO 6 - INTERESSI PASSIVI E ONERI FINANZIARI DIVERSI 10.700,00 9.600,00 INTERVENTO 7 - IMPOSTE E TASSE 96.005,00 107.230,00 INTERVENTO 8 - ONERS STRAGRDINARS DELLA GESTIONE 30,000,00 CORRENTE 0,00 SERVIZIO 2 - SEGRETERIA GENERALE, PERSONALE, ORGANIZZAZIONE E PROGRAMMAZIONE 9.325.710,00 8.985.100,00 INTERVENTO 1 - PERSONALE 6.692.100,00 6.794.950,00

29.900.00

21,600,00

0.00

1.480.460,00

27.900.00

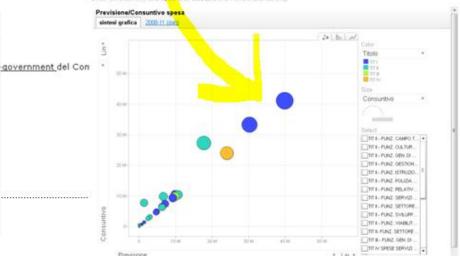
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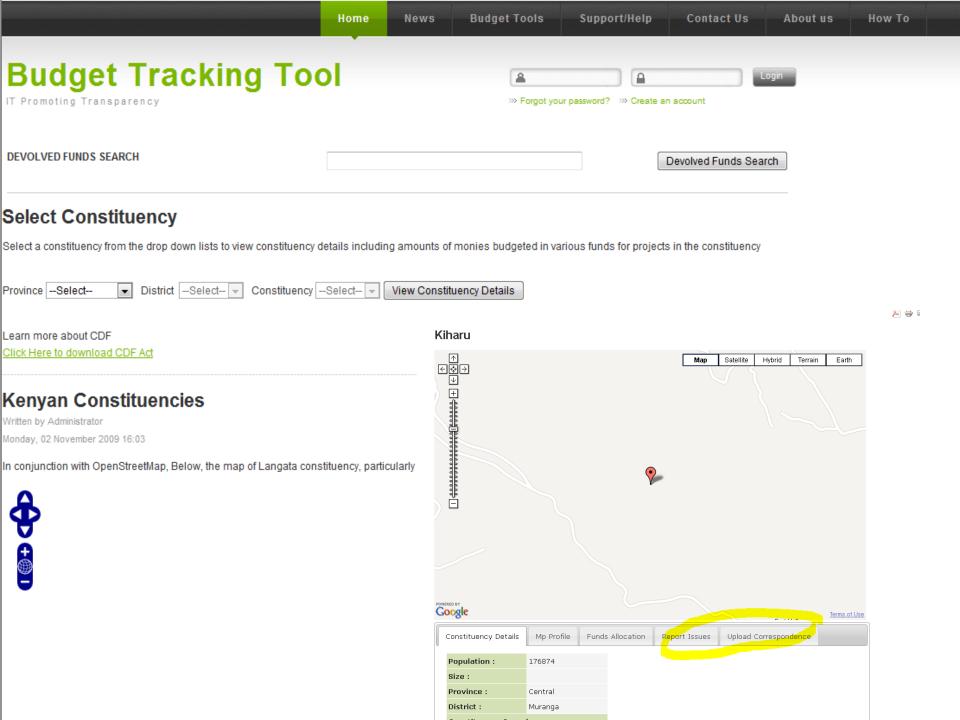
0.00

1.521.360,00

non significativa la sintesi grafica del t<mark>ren</mark>d di spesa per "Programmi".

Sintesi dell'andomento delle Spese 2000-2011 (Bilano di Previsione/Consuntivo)





## Explain data



Government corruption doesn't only affect developing nations with long histories of dysfunction: it happens in nearly every American state (and, famously, the District of Columbia). From perjury and tax evasion to outright bribery, corruption has taken down thousands of elected officials over the past 35 years. Which states are home to the most convictions for government corruption?

### CORRUPTION CONVICTIONS PER 10,000 POPULATION\* (1976 - 2010)













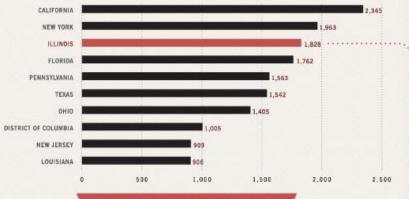






\*BASED ON 2010 POPULATION FIGURE.

### TOTAL CORRUPTION CONVICTIONS (1976 - 2010)



#### SOMETHING IS ROTTEN IN THE STATE OF ILLINOIS

In 2011, former Illinois Governor Rod Blagojevich was found guilty of bribery, mail fraud, and extortion for attempting to sell the Senate seat vacated by President Obama. His conviction made him part of a tradition of corruption in the state; Since 1970, four Illinois governors have been convicted on various corruption charges.



perjury, and tax

evasion.

FORMER COVERNOR. OFFICE TERM: 1961 - 1968 Mail fraud, bribery.



1973 - 1977 Using false obtain mortgages.



GEORGE RYAN 1999 - 2003

Racketsering, bribery, extortion, money laundering, and tax fraud.



**ROD BLAGOJEVICH** 2003 - 2009

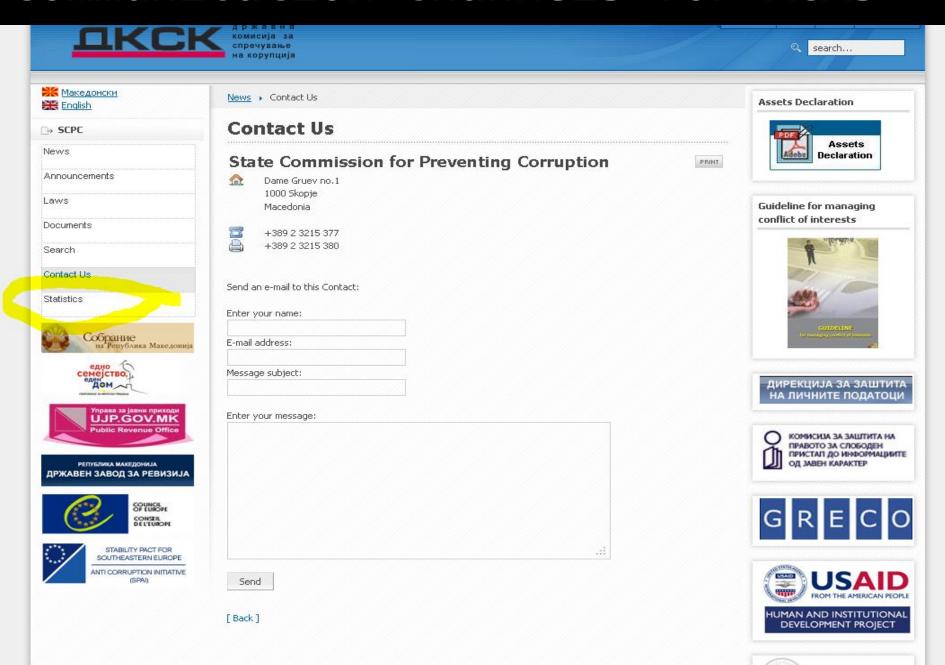
Bribery, extortion, and related charges for selling the U.S. senate seat.



CHICAGO IS THE

NEW YORK

## Communication channels for ACAs



## Participation - legislation

## keeptheweb#OPEN

About

DATA

FISMA

OPEN

FAQs

Supporters

PIPA

Login

SOPA ACCOUNT

ACTA

**f** Login with Facebook

### The Digital Accountability & Transparency Act (DATA), H.R. 2146

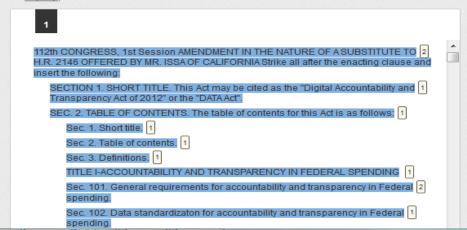
STATUS: Unanimously passed by the US House of Representatives on April 25, 2012

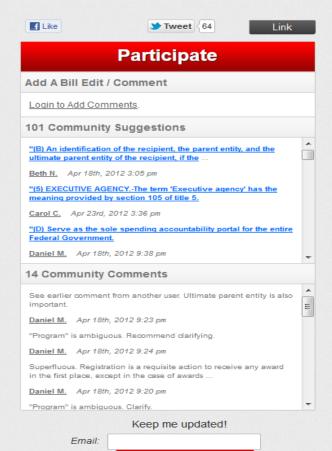
Americans have a right to know how government spends their tax dollars. But federal spending data, as currently available, is <u>not accurate</u>, <u>not consistent</u>, <u>not complete</u> and not useful. H.R. 2146, the <u>Digital Accountability and Transparency Act (DATA Act)</u>, will implement strong reporting standards, allowing <u>fractured and ineffective reporting systems</u> to be streamlined, providing useful information to policymakers, agency managers, and the American people. The DATA Act will reduce bureaucratic waste, strengthen our ability to prevent and prosecute fraud and abuse of taxpayer dollars, and help Congress reduce federal spending- saving billions of dollars each year. The Data Act, based on a <u>working system</u>, is <u>bipartisan</u>, <u>bicameral</u>, and <u>broadly supported</u>. Recent endorsement letters include:

- 24-Member Open Government Coalition including the Sunlight Foundation, the Project on Government Oversight (POGO) and the Electronic Frontier Foundation (EFF)
- . The American Institute of Certified Public Accountants (AICPA)
- · Level One Technologies
- . Americans for Tax Reform (ATR)

The DATA Act is expected to come up for a vote in the US House of Representatives soon. Below, you'll find text of the current manager's amendment in <u>Madison</u>, reflecting months of works with transparency groups, federal agencies, federal funding recipients and now, you.

So sign up, comment and collaborate to build a better bill.





Subscribe

- 2. Corruption specific tools: monitoring, reporting, denouncing
- > watchdogs and civic engagement initiatives

## Monitoring



Reports

Submit a Report

Get Alerts

English (US)

Contact Us

About Us

If Like 109

Login

Q

### You find corruption, we tell the world!

Report now!

↓ CATEGORY FILTER [HIDE]

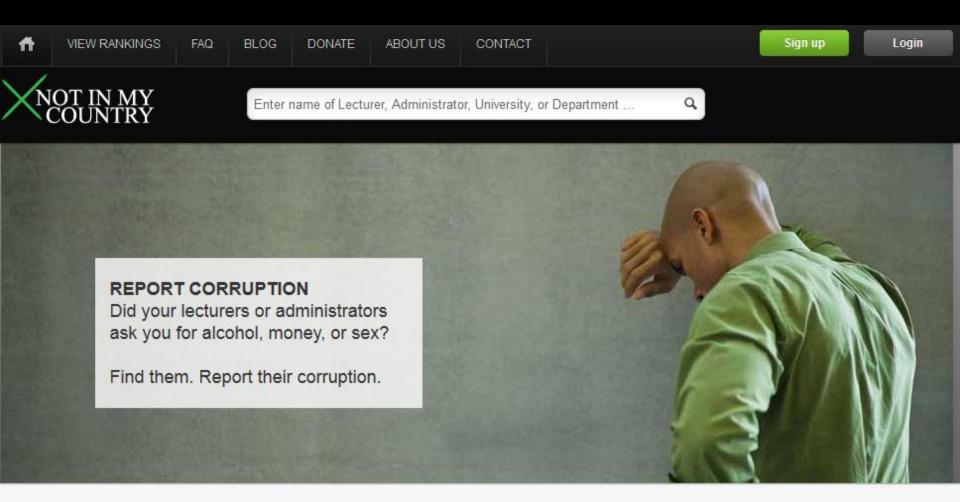


**ALL CATEGORIES** POLICE/MILITARY **HEALTH CARE** PUBLIC OFFICES **POLITICS EDUCATION** CUSTOMS PRIVATE SECTOR UTILITIES OTHER

### **How to Report**

- 1. By sending an email to report@corruptiontracker.org
- 2. By sending a tweet with the hashtag/s corruntion or bribe or anti-corruntion or th Waiting for www.corruptiontracker.org...

## Naming and shaming



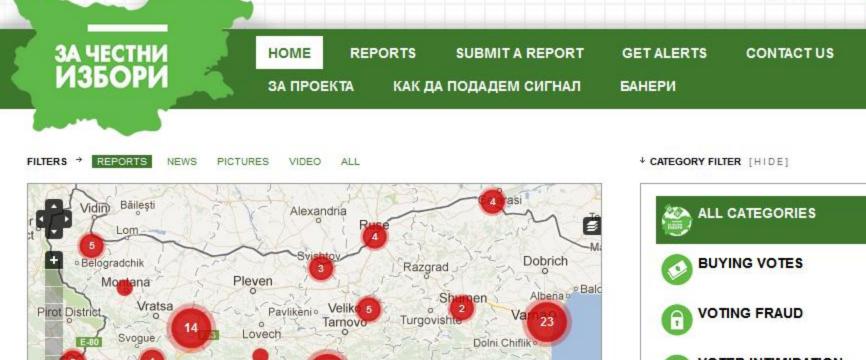


Find a University or Department

https://www.notinmycoun

- Select - Ty. Org / Department (Academic / Administrative)

## Election monitoring



Bulg 35 Sliven Aytos Pomorie E773 Kazanluk Stara Kyustendil Pazardzhik vdiv Fin Zagor Blagoevgrad Municipality Haskovo Delchevo Asenovgrad Kırklareli /Edirne Kardzali 12 Pinarhisar o Lüleburgaz Saray Orestiada Petrich Zlatograd irokastro Didymoteicho Map data \$2012 Basarsoft, GIS Innovatsia, GeoBasis-DE/BKG (\$2008), Google, Tele Atlasu Terms of Use

VOTING FRAUD

VOTER INTIMIDATION

VOTER TOURISM

ELECTION CAMPAIGN IRREGULARITIES

ISSUES DURING THE VOTING PROCESS

USIOJISBAHE HA ESUK HA OMPASATA

## Evaluation of Government Performance



## РосПил







Windows Phone Сообщить о сомнительной закупке

Новости Госзакупки Результаты Митинг О сайте

Юристы РосПила: Любовь Соболь, Андрей Мищенков, Константин Терехов, Янина Власен	ко, Екатерина Петрова
Количество жалоб (обращений) в ФАС	108
Количество жалоб (обращений), признанных обоснованными	68
Общая сумма заказов, по которым были пресечены нарушения	40 407 536 066,71
Проверено заказов	341

### Поставка автомобиля

Подготовлена жалоба по заказу на право заключить государственный контракт на поставку легкового автомобиля <a href="http://zakupki.gov.ru/pgz/publ...">http://zakupki.gov.ru/pgz/publ...</a>

В нарушение ч. 1 ст. 41.6 и ч. 2.1 ст. 34 Закона о размещении заказов, в ЧАСТИ П.
Техническая часть Документации об аукционе в электронной форме (страница 20 документации), в форме требований к двигателю автомобиля, подлежащего поставке, Заказчик установил требования к производителю товара – в документации указано, что поставке подлежит автомобиль с двигателем Dual VVT-i.

### Зачем все это нужно?

Затем, что пенсионеры, врачи, учителя находятся на грани выживания в то время как жулики у власти покупают очередную виллу, яхту или еще черт знает что.

Это наши деньги.

Это нормальное медицинское обслуживание. Это качественное образование. Это дороги, по которым можно ездить. Это чистые улицы. Это возможность всем нам жить лучше.

### НУЖНА ВАША ПОМОЩЬ

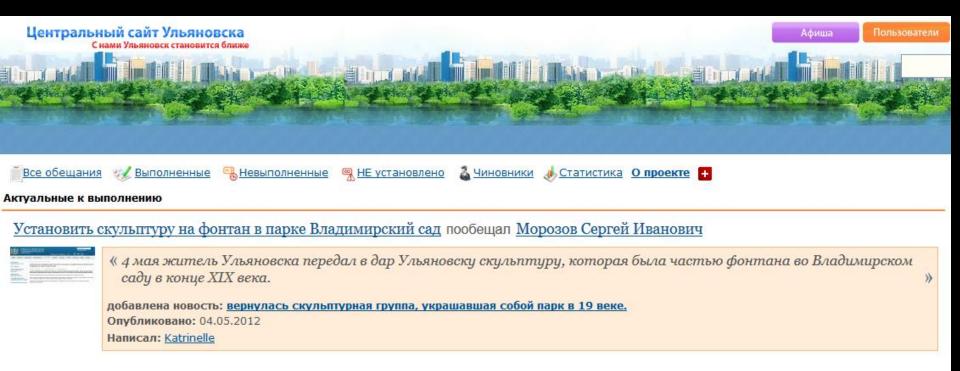
Яндекс-кошелек:

41001859832724

подробнее »

WVT i (Vlasiable Volte Timing with intelligence) according appure Acc representations

## 'Truthmeters'



### Направить 4, 8 млн руб. на реализацию ряда издательских проектов пообещала Мурдасова Татьяна Геннадьевна



« Дополнительные средства из федерального бюджета в размере 4, 8 млн руб. будут выделены на реализацию ряда издательских проектов

Опубликовано: 20.03.2012

Написал: Katrinelle

## Reporting on service delivery





School Issues

Classes: 1

Please login to post feedback. Sign-up here or login.

### Feedback



carlopogs09 on , June 28, 2012

Malugod na tinangap ng DepEd Nueva Ecija sa pamumuno ni Ma'am Tarcila Javier CESO V ang Check My School.

view 0 comment(s)

Log in or register to post comments

Paul Thomas on Alangalang I Central School, June 28, 2012

Maayos na ang aming Gabaldon Building...

view 0 comment(s)

Log in or register to post comments







### **Partners**





### Text CMS

SMS FORMAT: CMS < name of school> < message> send to 2948

- test1 comant from xxxxxxx4186
- Mabuhay an CMS! from xxxxxx4186
- Sana po ay matulungan niyo kami, from xxxxxx0215

## Problems and challenges

- Reporting activity on these websites is generally low.
- projects are based on the premise that if information is made public, it will be used. This is not necessarily happening > follow up is needed
- there is no consulting or help when you report on line > public institutions have hotlines NGOs have promote hotlines with consulting as well
- Credibility and quality of the reported information

## Problems and challenges

- Digital divide. Well-educated young urban professionals are the first to embrace emerging technologies. Elderly people, residents of remote and rural areas and the poor often lag behind
- Presence of legal mechanisms to follow up on the complaints
- How to make the public administration use these platforms?

Social media: not a silver bullet: Identifying the window of opportunity for UNDP engagement in supporting anti corruption through social media:

- Governments' and institutions' commitment and cooperation / policies (e.g. OGP)/legal framework
- Bureaucratic culture
- Information technology, technical means internet penetration
- Legal and regulatory framework
- Accountability mechanisms
- Civil society NGOs CSOs independent activists
- Media

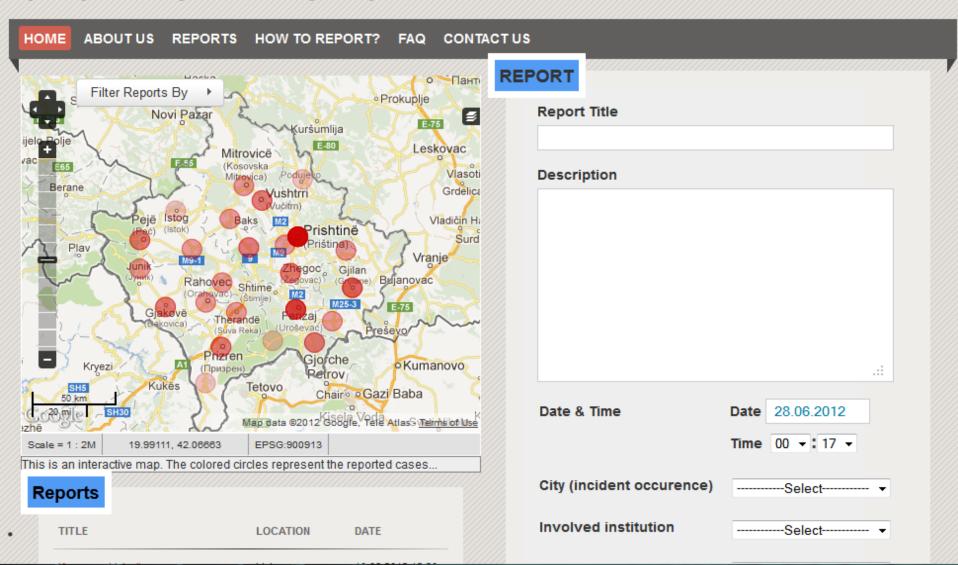
## What can UNDP do?

- Engage stakeholders propose ideas strategies
- Technical assistance for the development of the platforms (within a strategy)
- Awareness raising and technical trainings/capacity development for the public administrations and the NGOs - CSOs – journalists
- Provide the project strategy and management (sustainability, monitoring and evaluation)

## Example: Kosovo

### Kallxo.com - Corruption Reporting

Empowering Citizens through Social Media to Fight Corruption



### Kosovo

Project for social accountability at the local level:

Supporting the municipalities in establishing, maintaining and scaling-up innovative social media prototype solutions to tackle the identified business problems and simplify interaction with citizen

baseline assessment of capacity of municipality staff to utilize such tools

Supporting municipalities in organizing outreach activities to youth through social media and SMS

## Serbia

- Training of journalists on corruption and in using digital storytelling tools and social media
- Development of lead stories by trained journalists
- Distribution of grants to NGOs for internship programs for trained journalists to further investigate leads
- Placement of stories through primarily social media

## Thank you

Contacts

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